

LIBRARY CHARTER

Mission Statement

Providing The Royal Orthopaedic Hospital with the specialist knowledge and evidence-based resources to deliver life-changing care.

The Library



24/7 Library
Space for
staff,
students and
volunteers

Access to a
Library Staff
member on
weekdays



Library induction
for all Trust staff
and students

A relaxed
shared space



Our Resources



A specialist
collection of
orthopaedic print
and electronic
resources

**Borrow
books at
any time**



24/7 access to
online journals,
ebooks and
eresources with
OpenAthens

Reserve items from
our online catalogue
or the Health
Libraries Midlands
network



Our Services



Enquiries
welcomed in-
person, by
telephone or
email

Response within 1
working day for
email enquiries



Literature Search,
Document Supply
and Systematic
Review support

Training
available online
or in person



Read the Library Charter in full:



 roh.library@nhs.net

 tinyurl.com/ROHLibrary

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Our Commitment

The Library

- A friendly, welcoming and inclusive environment.
- 24/7 Library Space for staff, students and volunteers.
- Books, online resources, Trust PCs and study space.
- A library counter service with access to a Library staff member on weekdays.
- Online and in-person registration.
- Library induction available for all Trust staff and students on request.
- Reserve a computer or study desk by email.
- A relaxed shared space.

Our Resources

- 24/7 e-resource access at home or work with OpenAthens.
- A specialist collection of orthopaedic print and electronic resources. Wider subject areas are available to support the educational and professional development of staff across the Trust.
- Search, reserve and borrow books at any time from Health Libraries Midlands network.
- Stock that is regularly assessed for quality with new items added according to the library's Collection Development Policy.
- A yearly stock take of print resources.
- A quarterly review of electronic resources.

Our Services

- Enquiry Services:
 - In-Person, email and telephone enquiries are welcomed.
 - Email enquiries: Response within 1 working day.
- Literature Search Services:
 - 24/7 search request form on Library website.
 - Standard turnaround: 3 weeks.
 - Fast-Track searching available for immediate patient care.
- Document Supply:
 - Requests taken by email or via the NHS Knowledge and Library Hub.
 - Delivered within 2-5 working days.
- Systematic review support:
 - Search strategy help.
 - Document supply service.
 - Signpost to training and support materials.
- Training available:
 - 1-1 literature search help.
 - How to use the NHS Knowledge and Library Hub.
 - Introduction to library resources.
 - Bespoke library induction on request.
- Knowledge mobilisation support.