

# LIBRARY CHARTER

## Mission Statement

Providing The Royal Orthopaedic Hospital with the specialist knowledge and evidence-based resources to deliver life-changing care.

### The Library



24/7 Library  
Space for  
staff,  
students and  
volunteers



Access to a  
Library Staff  
member on  
weekdays



Library induction  
for all Trust staff  
and students

A relaxed  
shared space



### Our Resources



A specialist  
collection of  
orthopaedic print  
and electronic  
resources

**Borrow  
books at  
any time**



24/7 access to  
online journals,  
ebooks and  
eresources with  
OpenAthens

Reserve items from  
our online catalogue  
or the Health  
Libraries Midlands  
network



### Our Services



Enquiries  
welcomed in-  
person, by  
telephone or  
email



Response within 1  
working day for  
email enquiries



Literature Search,  
Document Supply  
and Systematic  
Review support



Training  
available online  
or in person

**Read the Library Charter in full:**



 [roh.library@nhs.net](mailto:roh.library@nhs.net)

 [tinyurl.com/ROHLibrary](http://tinyurl.com/ROHLibrary)

# Royal Orthopaedic Hospital Library Charter

## Mission Statement

**Providing The Royal Orthopaedic Hospital with the specialist knowledge and evidence-based resources to deliver life-changing care.**

## Our Commitment

### The Library

- A friendly, welcoming and inclusive environment.
- 24/7 Library Space for staff, students and volunteers.
- Books, online resources, Trust PCs and study space.
- A library counter service with access to a Library staff member on weekdays.
- Online and in-person registration.
- Library induction available for all Trust staff and students on request.
- Reserve a computer or study desk by email.
- A relaxed shared space.

### Our Resources

- 24/7 e-resource access at home or work with OpenAthens.
- A specialist collection of orthopaedic print and electronic resources. Wider subject areas are available to support the educational and professional development of staff across the Trust.
- Search, reserve and borrow books at any time from Health Libraries Midlands network.
- Stock that is regularly assessed for quality with new items added according to the library's Collection Development Policy.
- A yearly stock take of print resources.
- A quarterly review of electronic resources.

### Our Services

- Enquiry Services:
  - In-Person, email and telephone enquiries are welcomed.
  - Email enquiries: Response within 1 working day.
- Literature Search Services:
  - 24/7 search request form on Library website.
  - Standard turnaround: 3 weeks.
  - Fast-Track searching available for immediate patient care.
- Document Supply:
  - Requests taken by email or via the NHS Knowledge and Library Hub.
  - Delivered within 2-5 working days.
- Systematic review support:
  - Search strategy help.
  - Document supply service.
  - Signpost to training and support materials.
- Training available:
  - 1-1 literature search help.
  - How to use the NHS Knowledge and Library Hub.
  - Introduction to library resources.
  - Bespoke library induction on request.
- Knowledge mobilisation support.