

Knowledge and Library Services Case Study

Organisation of service user:

The Royal Orthopaedic NHS Foundation Trust

Title of Case Study

Supporting Imaging Apprentices with Access to Essential Learning Resources

Date

June 2026

Reason for enquiry or knowledge need

Imaging apprentices required access to core reading materials and a suitable study environment to support their coursework and learning sessions. This included obtaining specific titles from reading lists and ensuring access to essential academic resources in a timely manner.

What the knowledge and library specialist did

The NHS librarian supported the apprentices by providing a study space for coursework and learning sessions, alongside guidance on accessing library resources. After receiving the apprentices' reading list, the librarian sourced required materials from across the wider library network and managed reservations to ensure availability. Where items were not held locally, purchase requests were initiated so that all necessary materials could be accessed.

Impact of input from the library and knowledge service

The library service removed barriers to accessing essential learning materials and created a supportive environment for study. This enabled the apprentices to focus on their coursework while improving their confidence and efficiency in completing academic requirements.

Immediate Impact

Improved access to required reading materials; Time saved sourcing resources; Increased confidence; Supported knowledge development; Access to structured learning space.

Quotes (Immediate Impact)

"The librarian sourced everything we needed and made it easy to access all of our reading materials."

"Having a quiet study space and support from the library saved us a lot of time when working on coursework."

"We didn't have to worry about finding resources ourselves, which made it much easier to stay on track with our learning."

Probable Future Impact

Ongoing support for apprentice learning; Increased confidence using library services; Better preparedness for clinical roles; Contribution to workforce capability.

Quotes (Future Impact)

"This support will help us continue our studies and apply what we've learned in practice."

"We're more confident now in using the library and finding resources for future work."

Name and Job Title

Imaging Apprentices (Helen Townsend and Josh Littlehales)